Welcome Aboard!



Cruise Vacation Guide

San Diego to Mexico Cruise

Holland America *Koningsdam* | November 7-14, 2026

Atlantis
THE WAY WE PLAY

Table of Contents

Welcome to Atlantis! 3
Your Itinerary 4
Get Ready! 5
Before You Go 7
Embarkation Day 9
The Atlantis Experience 11
Dining Information 17
Onboard *Koningsdam* 22
San Diego Arrival 26
Team Atlantis 27



Welcome to Atlantis

We're thrilled to welcome you to our annual Mexican Riviera cruise from San Diego. In this booklet, we'll help get you organized for your vacation, including how to prepare, what to pack, and what to expect when you arrive.

As we sail the stunning Koningsdam, you'll discover some of Mexico's most beautiful beaches and exciting cities. Onboard, nonstop entertainment and fun await you in ways you never imagined. Holland America and Atlantis' superb teams of experienced hosts, entertainers, and crew are excited and ready to show you the time of your life.

Please take a few minutes to read this entire booklet, as it contains important information to prepare for your vacation. Please also make sure that your flight reservations are correct, your passport is up-to-date, and that your Atlantis reservation details are accurate. If you are from outside the US, Canada, or Europe, please make sure you have the proper visas to visit all our destinations.

Have a safe flight and get ready for an extraordinary journey. We look forward to seeing you in San Diego and onboard Koningsdam for this sensational cruise.

Warm regards,

Rich, James, Danny, Ben, and the entire Atlantis Koningsdam Team



Your Itinerary

Day	Date	Port	Arrive	Depart
Saturday	November 7	San Diego, CA		4 pm
Sunday	November 8	Awesome Day at Sea		
Monday	November 9	Cabo San Lucas, Mexico	10 am	5 pm
Tuesday	November 10	Puerto Vallarta, Mexico	11 am	
Wednesday	November 11	Puerto Vallarta		1 am
		Mazatlan, Mexico	Noon	5 pm
Thursday	November 12	Great Day at Sea		
Friday	November 13	Chill Day at Sea		
Saturday	November 14	San Diego, CA	7 am	

Itinerary Notes

All arrival and departure times are approximate and may change without notice. Please note embarkation and departure times during your cruise at all gangways.

Disembarkation in San Diego begins around 8 am and will continue until approximately 10:30 am. Details will be provided onboard. If flying from the San Diego airport, we do not recommend booking flights before 11am.

Itinerary Changes

Atlantis and Holland America have carefully planned this itinerary to maximize the enjoyment of all our ports and the ship. Although we do our best to adhere to published ports and times, unforeseen weather and/or sea conditions may force us to alter the itinerary during your cruise.

In the unlikely event of an itinerary change while sailing, we will communicate our new plan through ship-wide (outside of cabin) announcements and an updated When and Where program. Per your Passenger Cruise Contract, neither Atlantis nor Holland America shall be held liable for damages resulting from itinerary changes.



Get Ready for Atlantis!

Review Your Passport or Proof of Citizenship

To travel, a valid passport is preferred and required for all guests from outside the U.S.A. Proof of citizenship in the form of an original birth certificate and a government-issued photo ID is acceptable for U.S. citizens only. Visas are not required for citizens of the US and Canada. Visa requirements for all other nationalities vary and should be checked with the embassy or consulate of each country visited on your itinerary.

Please note that you must have the necessary documentation before boarding the ship. Failure to provide proper and valid documentation will result in denied boarding, and no refund will be provided.

Register Online With Holland America

Please take a moment now to register online with Holland America. It only takes a minute starting at the following link:

https://www.hollandamerica.com/en/us/my-account/log-in/

If you don't have one yet, you'll need to set up an account with Holland America. Additionally, you'll need to download the Holland America App to your mobile phone to complete the check-in process.

Holland America Line Navigator App

Once you complete the online registration, the final details will remain in the app on your phone.

To check-in, you will need the following:

- Holland America Booking Number (provided by email to you)
- Full legal name as Atlantis has it recorded
- Passport, plus visa or permanent resident card if necessary
- Credit card to use for onboard purchases

*For Online Check-In Assistance, please contact Holland America at +1 877-932-4259 or +1 206-626-7020.

If you are unable to complete online check-in, you will be required to complete check-in at the pier using manual forms. Don't worry as we'll get you there although it may take a bit longer to process.

Review Your Flight Plans

If you're flying into San Diego, allow enough time to arrive at the pier by 2:30 pm as check-in closes at 3 pm.

Ensure you have enough time to disembark correctly from the ship on November 14. Your flight should not be booked before 11 am.

Get Ready for Atlantis!

Book Shore Excursions

Now is a great time to plan some of the incredible shore excursions that Atlantis and HAL have planned for this exciting itinerary. After registering online, use the following link to book Shore Excursions:

https://book2.hollandamerica.com/secondaryFlow/login

You'll need your HAL Booking Number to get started.

All advance excursion bookings will be charged immediately to your credit card. Excursions booked in-person on Koningsdam are charged to your onboard account.

You can contact the shore excursions department at 1-888-425-9376 or 206-626-7320. They can answer your questions or assist you in finding, booking, and purchasing shore excursions.

Excursions will also be available for purchase onboard, but remember capacity is limited and guests booking online in advance have priority.



Before You Depart

Packing Advice

Atlantis emphasizes a casual, comfortable atmosphere with no specified dress code. Sportswear and casual resort attire are always appropriate. There are no formal nights or anything like that.

We only request that you do not wear gym-like tank tops or gym shorts, super-revealing party outfits, and similar at dinner time.

Plan for warm, even hot weather with slightly cooler breezes at night. We recommend loose, comfortable cotton and other lightweight clothing. Don't forget a hat!

Except for the above notes, our ports are very relaxed and have no dress codes. We suggest casual resort wear and some comfortable shoes. Daytime at sea is time for swimwear and flip-flops.

Bring lots of sunblock.

Currency Advice

The entire ship operates on U.S. Dollars on board; all our ports use the Mexican peso (MXN).

Mexico: $1 USD = MXN 17.98 (as of October 28)

If you use a credit card, always select the "local currency" option to get the best exchange rate from your bank.

Prohibited Items

Please do not bring any of the following onboard: irons (including travel steamers), alcoholic beverages, knives, firearms, power strips, extension cords, or other potentially dangerous items.

If your luggage contains any of the above items, your bag will be held at security and not delivered to your stateroom. Full details on prohibited items can be found on the Holland America website.

https://www.hollandamerica.com/en/us/faq/cruise-planning/packaging-and-luggage/prohibited-items

Before You Depart

Our Party Themes

Our theme parties might warrant packing something special, but these, of course, are always optional. You'll be comfortable with or without an outfit. Most of the dance parties will be outdoors on the Lido Pool deck.

Dog Tag T-Dance - The troops come home for Atlantis' longest-running signature afternoon party. Show your creative strength at our first big outdoor party inspired by the joys of men in (small) uniforms. We'll provide dog tags; you do the rest.

Team Players - Calling all tight ends, power forwards, and locker room legends! Whether you're a rugby stud in short shorts, a tennis twink in crisp whites, a hockey hunk, a Speedo-clad swimmer, or a super fan in face paint with a foam finger, there's a spot on our dance-floor roster for you. From the court to the pitch to the bleachers, tonight's all about playing hard, working up a sweat, and handling your balls with pride. Team Players, let's get physical! Spectators welcome, and essential!

Halloween Forever - Something's stirring in the back of your closet. Raise your old Halloween costumes from the dead, whether they were buried last month or years ago, and let them haunt the dance floor one last time. It'll be a full gathering of the LGBT (Lost, Ghostly, Bizarre, and Terrifying) community on the dance floor, for tonight nothing stays in the grave.

Turn Me On! - Go ahead, turn us on. Tonight our dance floor glows with LEDs, glitter, sequins, and anything that lights up. It's all about accessories, so plug in, power up, and let's get this party glowing.

Sizzling Pink T-Dance - You can't escape it, so let yourself get swept up in a world of pink silliness! What started with a little Barbie fun has changed us all! Let your imagination run wild and play out your favorite pink look for a hot afternoon of frivolous dolled-up fun.

Revival! Classic Disco T-Dance - Disco lives on as we take you back to the glory days of the 70s with an afternoon of pure musical magic on the dance floor. Artificial fabrics, excess facial hair, oversized shoes, and other obnoxious accessories welcome!

Dazzling White Party - Let your imagination run wild at Atlantis' pinnacle party. Sizzle in the moment, dress up or down in one simple color that everyone looks good in. Be as creative as your dreams, as sexy as your desires, as irreverent as your laughs, or keep it simple with your favorite white shorts. All are welcome here for the perfect night under the stars.

Embarkation Day

Getting to The Port of San Diego

Koningsdam will sail from the B Street Pier Cruise Ship Terminal in downtown San Diego. The pier is about 3 miles from the airport and takes approximately 10 minutes by taxi. The port address is:

B Street Pier

1140 N Harbor Dr

San Diego, CA 92101

Driving and Parking:

• From I-5 South: Take the Airport/Sassafras exit. Proceed south onto Kettner Blvd. Turn right at the first traffic light onto Sassafras Street. Proceed one block down the hill to Pacific Highway, where you will find the entrance to the San Park parking lot.

• There are several parking lots surrounding the pier. Detailed parking options can be found on the Port of San Diego Cruise Parking website.

Port of San Diego Cruise Parking

Important Check-In Information

The ship will open for check-in beginning around 12:00 PM, and embarkation will start shortly thereafter. We prioritize embarkation by deck according to the schedule below. Please do not arrive earlier than your scheduled time, as you will be asked to wait until scheduled guests have checked in and boarded.

Please schedule your arrival according to your deck assignment:

• 12:00 PM - 12:45 PM: Decks 7 & 8 (Schubert & Navigation)

• 12:45 PM - 1:30 PM: Decks 4 & 10 (Beethoven & Panorama)

• 1:30 PM - 2:15 PM: Decks 5 & 11 (Gershwin & Sun)

• 2:15 PM - 3:00 PM: Decks 1 & 6 (Main & Mozart)

*Pinnacle & Neptune Suite guests may arrive anytime between noon and 3:00 PM.

Due to government regulations requiring cruise lines to submit final departure manifests at least 60 minutes prior to sailing, guests are requested to complete Online Check-in no later than 3 days prior to their cruise. If you have not completed Online Check-in, you must complete the process at the pier at least 90 minutes before the published sailing time.

Please note that you must be at the pier and checked in no later than 3 PM, or you may be denied boarding. Koningsdam sails at 4 PM on Saturday, November 7, 2026.

Embarkation Day

What Do I Need to Check-In?

Since your reservation is electronic, you only need your passport (or required proof of citizenship) plus a credit card to check in for this cruise.

Your stateroom keycard will be delivered directly to your stateroom. This card serves as your room key, your identification for security procedures when embarking and disembarking the ship, and your charge card for making purchases onboard. Please have your card and a government-issued photo ID ready and available whenever boarding or leaving the ship, as you will need to scan your card at the optical monitors located at the gangway.

Alcoholic Beverages and Other Restrictions

Guests are not allowed to bring alcoholic or non-alcoholic beverages on board for consumption or any other use except as follows:

Guests may bring Wine and Champagne onboard; however a corkage fee of $20 USD will be applied to each bottle (max 750 mL in volume or less). Limit of 2 bottles per guest.

Items such as sodas, energy drinks or other non-alcoholic items are not allowed on board in any form. Water in plastic bottles will not be allowed onboard in any quantity, including in ports of call. Guests will be asked to discard open beverages in plastic containers prior to boarding.

For complete details, please review the Holland America Line Cruise Contract:

https://www.hollandamerica.com/en/us/legal-privacy/cruise-contract

Lost Luggage Assistance

If your luggage does not arrive at the terminal with you, please take the following steps:

1. Get a complete report from the airline, including your luggage's original bag receipt and tracking number. Make sure that you tell the airline that you are boarding Koningsdam.

2. Upon boarding the ship, go immediately to the Guest Services Desk. The staff will make a copy of your airline baggage report, track your luggage, and coordinate directly with the airline.

3. Please remain patient. Depending on flight schedules, your bags may arrive at the terminal prior to sailing. Our port agents work in concert with the ship to deliver recovered luggage directly to your stateroom. If your luggage is delayed past departure, the onboard team will keep you updated with the latest tracking information from your airline.

Neither Holland America nor Atlantis lost your luggage. While the airline is responsible, our team will do everything possible to help recover your bags. Most delayed pieces arrive within 48 hours.

The Atlantis Experience

Atlantis Daily Program

The Atlantis version of the Koningsdam daily program, called When and Where, will be delivered to your stateroom each night with a complete schedule for the following day. All activities, shows, and event times are described here. Since this is our primary method of communicating with you, please read it daily.

If you don't feel like reading, take 5 minutes each morning to watch Ben's daily TV broadcast for a more entertaining look at the upcoming day's events.

Team & Information Desk

Our office and Team Atlantis staff will be on hand throughout to host and assist with every aspect of your vacation. Please don't hesitate to ask any of us if you have a question or require assistance. We are available 24 hours a day and always wear Atlantis name badges.

We also offer a general information desk located adjacent to Guest Services on Deck 3. Hours vary and are posted in When and Where. Atlantis staff can also be reached through Guest Services at any time.

Friendly & Social Meet Ups

We celebrate our community's diversity and interests with a set of casual places for you to meet guests with similar interests. Here are a few samples:

Lure of Leather - For our guests who like or love leather.

Bears & Cubs - A social gathering for bears, friends, and admirers.

Guns & Hoses - Cops and Firemen.

Women of Atlantis - Our female guests and their friends.

Active & Veterans - Military gathering for Atlantis service members.

Friends of Bill W - Daily meetings.

Real Daddies - Gay parents and those to be.

Atlantis BIPOC - Black, Indigenous, and other guests of color.

Global Community - Guests from outside the USA.

General Hospital - Doctors, nurses, techs, and other medical staff.

Gaymers & Geeks - Players and friends.

Up In the Air - Gay pilots, flight crew and ground staff.

Law & Order - Lawyers, judges, paralegals.

These gatherings are casual, non-hosted meetings throughout the week, meant to give you a social hub to meet other friends. Stop by and see who's there! But don't delay - these are quick and easy gatherings! Dates and times are published in the When and Where.

Special Events for Singles

We host several special events for our single guests, ranging from cocktail parties to special dinners. Please see the When and Where for information on specific events.

The Atlantis Experience

Atlantis Logo Merchandise

If you're looking for a true one-of-a-kind souvenir, visit the onboard shops for some great new Atlantis logo shirts, hats, and other gear.

No Solicitation Policy

Atlantis does not allow our guests to solicit other guests for any service or business while onboard our cruises. Please respect our other guests' right to enjoy themselves in an advertising-free environment.

Any guest that violates this policy by distributing materials, voice mails, or other unapproved communication of any type to our guests will be subject to a USD $2,500 fine applied directly to their onboard account. Thank you for your understanding.

Social Media Policy

While we want everyone to have fun, there are limits and so we ask that you be respectful of all guests and our cruise partners. Please do not post anything explicitly sexual on social media in a public forum or space. Any guest who posts any explicit and publicly visible photo or video will be asked to leave the ship with no refund. Thank you for understanding and keeping Atlantis friendly!

Atlantis Roommate Share Program

If you are participating in our Roommate Share Program, you have been assigned a roommate based on smoking preferences. Your roommate's name may appear on your confirmation but is subject to change. This program is offered as a convenience and service for our single travelers and, as such, no roommate changes are permitted for any reason whatsoever.

Koningsdam Tips

• The primary spot for sunbathers on Koningsdam will be the area around Sea View Pool on Deck 9 Aft. Loungers are available on Decks 9, 10, and 11 from 8 am each day. Since our T-Dances and nighttime parties will be at Lido Pool (Deck 9 mid-ship), the area around Sea View Pool will be a nearly uninterrupted space to enjoy the sunshine.

• Although the area around Lido Pool is a very cool space, its exposure to direct sunlight is limited. Think of this space more as our outdoor party venue, a great place to chill in the shade, or a comfortable spot to enjoy a meal from Lido Market, Dive-In, or New York Deli & Pizza.

• Our nude sunbathing deck will be on Deck 14 Forward above Crow's Nest, except while the ship is in port. As always, if you're moving down to the Crow's Nest to grab a drink, please be sure to put on a swimsuit before heading down.

Entertainment Preview

Our When and Where contains our full entertainment and event schedule and will be delivered to your stateroom each evening. Here are a few highlights. Remember this may change so always read the When and Where for the latest information.

Saturday | San Diego

Sail-Away Party — **Sea View Pool** — **4 pm**
Our journey begins with a gorgeous sunset in San Diego. The perfect spot to meet your 2500 newest friends!

First Time Cruisers Orientation — **World Stage** — **7 pm**
If it's your first time, join Atlantis Host Ben for a quick and friendly overview of how to make the most of your vacation!

Mary Mac — **World Stage** — **7:30 & 10 pm**
Hilariously original tartan-wrapped drag queen known for her incredible send-ups of just about everything. Our very own Queen of Scots, after tonight, you'll always remember her name!

Gay Comedy All-Stars — **BB King's** — **9 pm**
Throughout our trip, we'll feature some of the top comics in the LGBTQ scene, featuring Brad Loekle, Roz Hernandez, and Ryan Rogers.

Sherry Vine — **BB King's** — **11 pm**
Drag legend Sherry Vine stars in an all-new, live-singing comedy show featuring fresh parodies of Taylor Swift, Tina Turner, Celine Dion, Elton John and more.

Piano Bar with William TN Hall — **Piano Bar** — **11 pm**
Our welcoming and rowdy piano bar, filled with musical surprises. Show tunes, pop hits, requests, and so much more.

Atlantis Welcome Party — **Lido Pool** — **11 pm**
Fire up the dance floor with a massive musical start.

Sunday | Sea Day

Bingo with Miss Richfield 1981 — **World Stage** — **2 pm**
We're all winners when our own Miss Richfield calls the funniest bingo games on the high seas!

Dog Tag T-Dance — **Lido Pool** — **4 pm**
The longest running Atlantis party in fashionably small military form! Dog tags for everyone!

Nick Rashad Burroughs — **World Stage** — **7:30 & 10 pm**
A recent star of Moulin Rouge and Kinky Boots, with a powerhouse voice that can take on everything from Queen to Beyoncé!

Cacophony Daniels — **BB King's** — **9 pm**
Direct from the Broadway stage to Atlantis, a drag sensation with a voice as high as her hair.

Gay Comedy Stars — **Rock Room** — **10 pm**
An evening of stand-up from Atlantis' LGBTQ+ comedy lineup.

Jonah Wheeler & John Coons — **BB King's** — **11 pm**
Adult performer Jonah Wheeler and chanteuse John Coons bring "Double Indumbnity" to life with original songs, outrageous dad jokes, and unhinged mashups. Hilarious, horny, and unexpectedly heartfelt!

Entertainment Preview

Piano Bar With William TN Hall — **Piano Bar** — **11 pm**

Halloween Forever — **Lido Pool** — **11 pm**

Bring your favorite Halloween costume back from the dead for one more outrageous night on the dance floor.

Monday | Cabo San Lucas

Sizzling Pink T-Dance — **Lido Pool** — **4 pm**

Pink is in and sets the tone for our brightest and silliest party of the week.

Monét X Change — **World Stage** — **7:30 & 10 pm**

The hilarious RuPaul's Drag Race All-Stars winner (and opera singer!) brings her brand new comedy show, "High Heels, Bad Knees" to Atlantis right before her comedy special taping!

Gay Comedy Stars — **Rock Room** — **10 pm**

Sherry Vine — **BB King's** — **11 pm**

Piano Bar With Brian Nash — **Piano Bar** — **11 pm**

Team Players — **Lido Pool** — **11 pm**

Athletes, sports fans, and locker-room legends unite for a night of varsity looks, short shorts, and dance-floor fun.

Tuesday | Puerto Vallarta

Fosse! — **World Stage** — **7:30 & 10 pm**

Iconic Broadway choreography, live vocals, and rare archival footage celebrate the legendary partnership of Bob Fosse and Gwen Verdon.

Cacophony Daniels — **BB King's** — **9 pm**

Jonah Wheeler & John Coons — **BB King's** — **11 pm**

Piano Bar With William TN Hall — **Piano Bar** — **11 pm**

Turn Me On! — **Lido Pool** — **11 pm**

Light up the dance floor with LEDs, glitter, sequins, and anything that glows. Plug in and power up!

Wednesday | Mazatlan

Miss Richfield 1981 — **World Stage** — **7:30 & 10 pm**

Minnesota's most famous export presents an all-new show about living life to the fullest called "You Can't Have Ice Cream When You're Dead!"

Rob Houchen — **BB King's** — **9 pm**

Gay Comedy Stars — **Rock Room** — **10 pm**

Sherry Vine — **BB King's** — **11 pm**

Piano Bar With Brian Nash — **Piano Bar** — **11 pm**

Atlantis Classics — **Lido Pool** — **11 pm**

Celebrate decades of Atlantis dance music with iconic anthems, diva vocals, and classic sounds.

Entertainment Preview

Thursday | Sea Day

Bingo with Sherry Vine — **World Stage** — **2 pm**
It's pure camp craziness when Sherry Vine gets a hold of our balls in a hilarious bingo session unlike any other.

AirOtic — **World Stage** — **7:30 & 10 pm**
The spectacular, sexy, all-male acrobatic show by Les Farfadais, created exclusively for Atlantis!

Jonah Wheeler & John Coons	**BB King's**	**9 pm**
Gay Comedy Stars	**Rock Room**	**10 pm**
Cacophony Daniels	**BB King's**	**11 pm**
Piano Bar With William TN Hall	**Piano Bar**	**11 pm**

Dazzling White Party — **Lido Pool** — **11 pm**
Let your imagination run wild for Atlantis' signature party. Dress up or down in white, as simply or creatively as you wish.

Friday | Sea Day

Revival! Classic Disco T-Dance — **Lido Pool** — **4 pm**
Disco lives on as we take you back to the glory days of the '70s with an afternoon of pure musical magic on the dance floor.

Brad's Last Laugh — **World Stage** — **8 & 10 pm**
Atlantis' resident clown prince comedian has been watching you all week and is ready to send you back to the "real" world with a can't-miss custom-built comedy show about our time together!

Rob Houchen	**BB King's**	**9 pm**
Gay Comedy Stars	**Rock Room**	**10 pm**
Piano Bar With Brian Nash	**Piano Bar**	**11 pm**

Last Dance — **BB King's** — **11 pm**
A few moments to dance it out as we sail into San Diego.

Our DJs

We're thrilled to have the world's top DJs onboard: Each has their own unique style and has been selected for their particular sound.

Abel	**Miami**	https://soundcloud.com/ABELAGUILERA
Dan Slater	**Sydney**	https://djdanslater.com
Phil Romano	**Rome**	https://www.instagram.com/philromanodj
Suri	**Madrid**	https://www.instagram.com/djsurimusic/

Entertainment Preview

Cabaret Performers

Atlantis entertainment happens throughout the ship and all day and night.

Brian Nash & William TN Hall - Our superstar team of incredible piano entertainers. Broadway tunes and pop medleys make our piano bar the ultimate late-night escape.
https://instagram.com/brianjnash
https://www.instagram.com/williamtnhall

Rob Houchen - Dynamic singer from London's West End.
https://www.instagram.com/robhouchen

Sherry Vine - Drag legend known for all-live singing, hilarious comedy shows, and raucous parodies.
https://www.sherryvine.com/

Cacophony Daniels - New York's quintessential Broadway baby.
https://www.instagram.com/cacophonydaniels

Jonah Wheeler & John Coons - Sexually charged, comedic, and theatrical.
https://www.instagram.com/bluenote27
https://www.instagram.com/showoffjonah

Atlantis Gay Comedy Stars

We're thrilled to present the world's top LGBTQ comics in rotation at The Rolling Stone Rock Room.

Brad Loekle - He always gets the last laugh, and deserves it.
https://www.bradloekle.com

Roz Hernandez - LA's leading trans comedian, podcast host, and self-professed spooky bitch is back with more hilariously deadpan comedy.
https://www.instagram.com/rozhernandez/

Zach Noe Towers - A comedian you've seen on E!, Comedy Central, Netflix, or Grindr.
https://www.instagram.com/zachnoetowers

Ryan Rogers - Hilarious stand up comic with a dose of Southern charm in his Atlantis debut.
https://www.ryanrogerscomedy.com

World Stage Stars

Discover more about our World Stage performers here!

Mary Mac	https://marymacofficial.co.uk
Monét X Change	https://www.monetxchange.com
Miss Richfield	https://missrichfield.com
Nick Rashad Burroughs	https://www.instagram.com/nickrburroughs/
AirOtic	https://farfadais.com

Dining Information

Essential Information on Dining and Seating

All dining times are approximate and may change slightly according to our port times and onboard events.

Team Atlantis will be on hand at the main restaurant to seat you, answer questions, and host tables. We always encourage you to join our other guests for meals. It's the best way to meet people! Both Atlantis and HAL will do our best to honor special seating requests. Note that we seat one deck at a time.

Please be patient during peak hours as there may be a slight wait in the main restaurants. We recommend dining before 8 pm or after 9 pm to avoid waiting in line.

Finally, if you're a solo traveler, don't fear! We have you covered in every venue, every night. Just see one of our hosts and they will seat you with new friends.

Special Diets

We ask that you submit any special dietary requests, including allergies in writing directly to Holland America prior to sailing. Once onboard, please speak with the restaurant's Maitre D' regarding any special requests. Please note that since this cruise is "open seating," you must notify the server and/or Maitre D' of any special requests each time you dine. Vegetarian options are available at each meal and need no advance notification.

Room Service

Room service is available 24 hours a day. Breakfast may be ordered with the door card in your stateroom. For all other times, use the room-service number listed on your stateroom phone to place an order. Also, if you wish to enjoy a relaxing drink in the privacy of your stateroom, bottles of liquor and stateroom bar packages are available for purchase at non-duty-free prices through room service. The stateroom directory lists a complete menu of offerings.

Special Occasions

We are at your service for any special celebration. Whether it's a birthday, anniversary, or any other event, we want to make it memorable! Once onboard, please see either an Atlantis or HAL team member and we'll help you make it unforgettable.

Included Dining

Enjoy relaxed dining with fresh global flavors, quick bites, and poolside treats - perfect for low-key, delicious dining throughout your cruise.

Lido Market

Steps from the Lido pool, this modern marketplace includes a curated selection of delicious options that you can grab on the go or have made to order: Breadboard, with freshly baked breads and pastries; Wild Harvest, offering a bountiful selection of hearty salads; Homestead, serving up comfort classics; Distant Lands, featuring global cuisine; Sweet Spot, for ice cream creations and desserts; Roasting Pan, hand-carved meats, fish and other hearty entrees; Perk, freshly brewed beverages and chilled juices; Quench, premium coffee, beer, wine, and soda available for purchase; Rise, savory quiches, croissants and sandwiches, and more.

Dive-In

Enjoy a burger, grilled to perfection and served on a toasted brioche with our own trade-marked secret sauce. Savor a succulent Nathan's Famous gourmet hot dog with golden French fries. Or choose a grilled chicken breast sandwich or juicy portobello mushroom stack. Dive-In is the perfect spot to dine poolside on the best burgers at sea.

New York Deli & Pizza

Choose from a variety of scrumptious, 9-inch, thin-crust pies. Named for New York's famed five boroughs, signature pizzas are made to order and topped with only the finest ingredients. Enjoy your pizza by day while overlooking the Lido pool, and into the night.

Main Dining Room

For an elegant breakfast, leisurely lunch or unforgettable multi-course dinner, The Dining Room is your destination. For dinner, choose from classics such as Boneless Lamb Loin en Croute, Rosemary Roasted Chicken, as well as regionally inspired cuisine and artfully prepared vegetarian dishes.

Specialty Restaurants

Specialty Restaurant Reservations

For the perfect night out, visit one of our fabulous specialty restaurants. Reservations are available for dining in Pinnacle Grill, Canaletto, Sel de Mer, and Tamarind. An extra charge for dining applies in each venue, including gratuity.

Reservations are strongly encouraged, and a limited number of bookings may be made in advance when you register online. We will hold approximately 30% of the seats for same-day bookings to allow flexibility for all guests. Bookings can also be made in-person at the designated times listed in the When and Where for same- or next-day dining. Reservations are first come, first served.

Finally, please respect that we have limited space in these restaurants and a lot of guests want to enjoy them. If your plans change, please cancel your booking promptly so we can accommodate other guests. Also, please respect your original request in terms of table size (don't show up with 8 guests when you book for 4!). Thank you.

Tank tops and gym-like shorts are not permitted in these premium restaurants, and we ask that you please respect this simple dress code.

Pinnacle Grill

A sophisticated and relaxed dining experience featuring Double R beef and fresh seafood in a classic steakhouse setting.

Canaletto

This rustic Italian restaurant features an upbeat family-style setting, focusing on fresh-made pastas and other fabulous specialties.

Sel de Mer

An intimate Mediterranean bistro featuring fresh fish and flavors of France, Spain and Greece. Fresh and delicious!

Tamarind & Morimoto by Sea Sushi Bar

Delight in stunning panoramic views while enjoying tantalizing dishes that evoke the rich culinary traditions of Southeast Asia, China, and Japan. Savor a diverse Pan-Asian menu at Tamarind, or experience fresh, elevated rolls and signature small plates at the Morimoto by Sea Sushi Bar.

Morimoto by Sea (Pop-Up Event)

For one exclusive evening per cruise, Iron Chef Masaharu Morimoto's team takes over the Tamarind dining room to host a multi-course pop-up dinner. This premium, reservation-only event features signature masterpieces like tableside Ishiyaki Buri Bop, Angry Lobster Pad Thai, and fresh seafood specialties from his Global Fresh Fish Program.

Dining Times

The Dining Room

Breakfast	7:30 am – 9 am (port days only)
Lunch	Noon - 2:30 pm (sea days only)
Dinner	6:30 pm – 10 pm

Lido Market

Breakfast	7:30 am – 11:30 am (Continental at 7 am)
Lunch	11:30 am – 2 pm
Salad & Sandwiches	11:30 am – 4 pm
Dinner	6 pm – 10 pm
Late Night Snacks	11 pm – 4 am

Dive-In

Burgers & more	11:30 am - 6 pm

New York Deli & Pizza

Super pizza & more	11:30 am – 4 am

Grand Dutch Café*

Drinks & Snacks	7 am – 9 pm
Enhanced Menu	10 am – 9 pm

Gelato Bar

Gelato	11:30 am – 6 pm (3:30 pm for T-dance)

Pinnacle Grill*

Lunch	Noon – 2 pm (sea days only)
Dinner	6 pm – 10 pm

Canaletto*, Tamarind*, Morimoto by Sea Sushi Bar, & Sel de Mer*

Dinner	6 pm – 10 pm

*An extra charge applies for dining here.

What's Included?

Most meals and restaurants are included. The exceptions are specialty restaurants in the section above. Coffee, tea, and most juices are also included. Specialty coffees, alcoholic beverages, soft drinks, and bottled water are available for an additional charge.

While some of you enjoy a relaxed dinner every night, many of you never get past the Lido Market and that's a shame since you paid for a premium experience in our restaurants! Dinner can be as quick or long as you wish, and there's no better way to meet our other guests than at a table in our main restaurants.

We suggest taking advantage of dining in a variety of venues and enjoying your mealtimes with friends old and new. It's the easiest way to connect!

Onboard Koningsdam

Room Features

Koningsdam rooms are truly state-of-the-art in every way. The ship has both 110 (US standard) and 220/230 (European) voltage power outlets in the rooms. All the water onboard is filtered and potable.

Each stateroom is equipped with an in-room safe, private bathroom with shower and vanity area, hair dryer, telephone, and interactive TV. The TV system offers on-demand movies, Atlantis programming, and popular satellite channels. You can also review your onboard account and order room service. We recommend familiarizing yourself with this system when you embark, as it can save you time standing in line!

Laundry & Dry Cleaning Services

Laundry, dry cleaning, spot removal, and pressing services are available for an additional fee. Laundry bags and service request forms are in your room. Ask your cabin steward for details.

There are no irons in staterooms as they constitute a fire hazard. There are also no self-service laundry facilities onboard.

Personal Funds & Shipboard Charges

The currency onboard is U.S. dollars. Holland America ships operate on a cashless system. You can validate your Holland America stateroom key card with your Visa, MasterCard, Discover/Novus, or American Express card or sign for payment by cash. Guests can then sign all onboard services and purchases to their account. You will receive a completely itemized statement at the end of the cruise.

By providing your credit card details in advance, you are automatically registered for express check-out and there is no need to visit the Front Office to settle your account on the final cruise day. Please note that all charges made to your credit card will be made in U.S. dollars. If you do not wish to register a credit or debit card and would prefer to open a cash account instead, please see Guest Services on Deck 3 to submit a deposit.

For your convenience, the ship has an onboard ATM machine that dispenses U.S. currency. Bank debit cards on the PLUS and CIRRUS networks are accepted along with the following credit cards: American Express, Discover/Novus, MasterCard, and VISA. Fees will be charged per transaction.

Service Charges and Tipping

Gratuities for this cruise were prepaid as part of your reservation. All cabin stewards, waiters, and other personnel have been compensated at levels that are customary for a charter of this size. No additional tipping to these service personnel is needed but may be extended at your discretion if the service is exceptional. A 20% mandatory gratuity is automatically added to bar purchases and spa services.

Onboard Koningsdam

Customs & Immigration at Sea

Upon embarkation, customs and immigration officials will inspect our guests and the ship. This usually occurs without your knowledge or participation. Occasionally, passengers are called for inspection. Please follow the instructions in these cases to ensure we can disembark on time at each port.

While we shouldn't have to say this, illegal substances, weapons, hazardous materials, or other restricted items are strictly prohibited. Any guest found with illegal substances will be removed from the ship at the next port of call and turned over to local authorities.

Atlantis and Holland America both have a zero-tolerance policy for all illegal substances.

Guest Conduct Policy

Please remember that all our guests are bound by Holland America's Guest Conduct Policy. The policy is intended to help ensure that all guests can participate in a safe and enjoyable cruise experience and sets forth standards of conduct for guests to follow throughout their vacation. Please take a minute to read this policy on the Holland America website:

Guest Conduct Policy

Smoking & Vaping Policy

For the comfort and safety of all of our guests, all staterooms, stateroom balconies, and most indoor areas are designated non-smoking. Smoking is permitted in the following areas:

- Sea View Pool (Starboard Aft side designated area only)
- Sun Bar (above Sea View Pool, Deck 11)

Cigar and pipe smoking are not allowed anywhere inside the ship; it is only permitted on the outside decks as noted above. Electronic cigarettes are not permitted inside staterooms, suites, or on private verandahs (balconies). Vaping is not allowed in general indoor public spaces, lounges, hallways, or restaurants.

Any guest who smokes inside their stateroom or on their stateroom balcony in violation of Holland America's smoking policies will be charged a $250 cleaning fee per day of violation.

If You Have a Problem or Question

Both the Guest Relations Desk and the Atlantis Information Desk can handle most difficulties you may encounter. Generally, issues relating to your stateroom, the ship, schedules, or billing should be directed to Guest Relations. Questions regarding entertainment, service, Atlantis policies, special requests, or anything else should be directed to the Atlantis Desk.

If the Atlantis Desk is unattended, please feel free to ask any Team Atlantis member, and we will happily assist you.

Onboard Koningsdam

Spa and Fitness Center

Using Holland America's on-line booking system, you can also pre-book appointments at Koningsdam's fantastic Greenhouse Spa, which features a wealth of options to help you relax and revitalize. Simply use your HAL Booking Number and Last Name to get started here:

https://book2.hollandamerica.com/secondaryFlow/login

The Greenhouse Spa & Salon nurtures every aspect of your well-being with renowned spa rituals and healing touches from around the world. True to its roots, The Greenhouse Spa redefines the spa experience to harmonize your body, mind, and spirit with a fusion of luxury and nature's most precious ingredients.

The Greenhouse Retreat is a social relaxation center that offers therapeutic mild sauna and steam grottoes to gently cleanse and purify the body. Feel free to move in and out of the grottoes and showers as you wish, and then relax on heated ceramic lounges that allow the pressures of life to rinse away.

The Greenhouse Pool. The bubbling ocean water is rich with trace elements and vitamins, helping to remineralize the body. Gently heated to body temperature, the hydrotherapy pool alleviates arthritic pain, soothes sore muscles, and offers relief for sports injuries.

Passes for The Greenhouse Retreat & Pool are available for purchase immediately following our Lifeboat Drill on November 7.

There is a small free-to-use public sauna onboard on Deck 9 Forward.

Stateroom Safe

All staterooms and suites are equipped with a personal safe. We recommend that you not leave valuables, jewelry, or money unsecured in your stateroom. Although every effort is made to safeguard staterooms, Holland America Cruises will not accept any responsibility for the loss or damage of any valuables left unsecured.

If you are participating in the roommate share program, please discuss the use of your safe with your roommate. No additional safes can be provided.

Onboard Koningsdam

Medical Services

If you require medical attention while on board, the ship's infirmary staff can assist you 24 hours a day. A doctor is available to render services at a customary charge. The infirmary can provide treatment for minor matters that may arise during your cruise and can assess and stabilize most medical emergencies. Should you require treatment for a serious condition requiring hospitalization, arrangements may be made to transfer you to a medical facility ashore.

While at sea, the ability to transfer you to a shoreside facility may be limited or delayed by weather or logistical considerations. If you are currently suffering from a serious medical condition, please consult your physician before sailing.

Holland America's doctors are independent contractors and payment is required at time of service. Again, we highly recommend travel insurance to protect from unexpected expenses. Your own medical insurance might also cover claims and the ship's infirmary will provide correct documentation for you to submit.

Important Health Notice - Please Read!

Should you come down with a contagious disease or even suspect an infectious disease, you must report it to the ship's infirmary for the safety of everyone on board. If you are on any medication or want the medical staff to be aware of any special needs, please get in touch with the infirmary. This will ensure that they will be prepared should you need assistance. In rare instances, the ship's medical staff may determine that your medical condition will require you to be quarantined in your stateroom to protect the health of our other guests.

While both Holland America and Atlantis will make every effort to make you comfortable in such a situation, we are unable to compensate lost vacation time due to quarantine. Please note that the ship follows CDC guidelines on all quarantine issues, and there is little flexibility in applying the rules, mainly where gastrointestinal symptoms are present.

As always, we highly recommend travel insurance to assist with unforeseen costs and reimbursement for missed vacation time due to illness. If you do not have travel insurance, it can be purchased virtually right up to departure time. Please note that this includes COVID-related quarantines, and no credit or refund is issued for any lost time. This is why we strongly recommend Travel Insurance!

Onboard Koningsdam

Satellite Telephone Access

You can make ship-to-shore calls from your stateroom phone 24 hours a day. A per-minute satellite tariff applies and will automatically be billed to your onboard stateroom account. Outbound rates are posted directly near your cabin telephone.

Friends and family can reach you at sea 24 hours a day via Holland America's Ship Dial Service. A valid credit card is required for all incoming phone calls. Callers must have the ship name (Koningsdam), the guest's full legal name, and stateroom number ready before calling.

- From the U.S.: Dial 1-800-993-5483
- From Outside the U.S.: Dial +1-321-837-6106

Follow the automated menu prompts and select the number corresponding to Koningsdam.

Starlink Internet Access

Both wireless and connected internet access are available aboard Koningsdam for an additional charge. The ship is fully equipped with Starlink high-speed satellite internet, offering fast, reliable, and modern connectivity throughout the voyage.

While speeds are now comparable to land-based networks, please remember that because our community tends to be highly connected, peak times can still put heavy demands on the shared bandwidth. We suggest using this opportunity to unplug a bit - after all, you're on vacation! To save time and up to 20% over onboard rates, we highly recommend purchasing your internet package online via the Holland America site prior to sailing.

Cell Phone Access Onboard

Holland America offers an advanced cell phone roaming network via satellite, allowing you to make and receive calls, send and receive text messages, and access data while at sea using your own mobile number.

The maritime network activates automatically when the ship is in international waters (roughly 6 nautical miles off the coast). When your phone connects to the shipboard signal, your screen will display "cellular at sea", "Ship Roam", or "901-18". Depending on your carrier plan, you may need to ensure "Data Roaming" is toggled on within your device settings to utilize it.

To avoid unexpected and expensive roaming charges from your home cellular network, we highly recommend keeping your phone set to "Airplane Mode" for the duration of the cruise and routing all communication through the ship's onboard Wi-Fi network. Contact your cell provider prior to departure to check if they offer specialized maritime cruise packages (such as select AT&T Cruise plans).

San Diego Arrival

Arrival into San Diego

Upon arriving into San Diego, we will begin disembarkation around 8 am. This procedure generally takes around two hours. If you have a flight earlier than 11 am, please notify HAL onboard and we'll do our best to prioritize your departure. We strongly advise purchasing the Holland America transfers onboard as these are the most efficient way to get to the airport.

After leaving the vessel you may claim your luggage on the pier. Lost or damaged baggage must be reported to HAL prior to leaving the claim area.



Team Atlantis

Our Atlantis team is made up of our full-time employees and part-time talent working together to create an exciting cruise experience for you.

Team Atlantis

Rich Campbell - President
James Xiao - Event Producer
Danny Fernandez-Naser - Event Producer
Ben Cameron - Cruise Director
Allan McGavin - Team Manager
Brian Nash - Musical Director
Marino Maranion - Guest Relations

Ajay	Jeff	Long
Angel	Jerwin	Max
Bobby	Johnny	Michael
Gio	Kyi	Stephen

Our Entertainers

Abel Aguilera	Jonah Wheeler	Roz Hernandez
AirOtic	Mary Mac	Ryan Rogers
Brad Loekle	Miss Richfield 1981	Sherry Vine
Brian Nash	Monét X Change	Suri
Cacophony Daniels	Nick Rashad Burroughs	William TN Hall
Dan Slater	Phil Romano	Zach Noe Towers
John Coons	Rob Houchen	

Questions?

Please ask your travel agent, call our office (+1) 310-859-8800, or e-mail us at: **Info@atlantisevents.com**

We look forward to seeing you onboard *Koningsdam*!
Bon Voyage.

